

# Periodic Safety Update Report (PSUR)

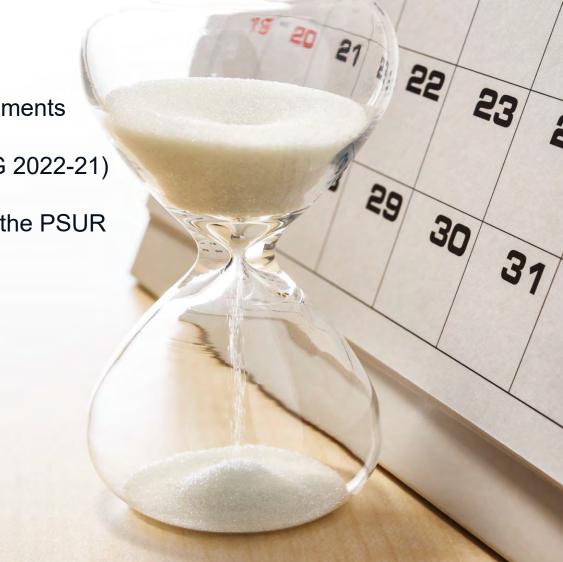
March 2023 Richard Holborow/Maddalena Pinsi





### **Contents of Webinar**

- Recap of the PSUR MDR/IVDR Requirements
- Expected Contents of the PSUR (MDCG 2022-21)
- The notified body process of evaluating the PSUR
- The PSUR and updating the SSCP
- Uploading your PSUR and SSCP to BSI





# Recap of the PSUR Requirements

(MDR and IVDR)

3

# What is the Periodic Safety Update Report (PSUR)?

- Article 86 of the MDR requires manufacturers of **Class IIa**, **IIb**, **III** devices to prepare a PSUR
- Article 81 of the IVDR requires manufacturers of Class C & D devices to prepare a PSUR
- The PSUR is a summary of data coming from the post market surveillance plan activities for a given time period.
- The PSUR is a **point in time** of the device(s) current safety and performance.
- This exercise allows the manufacturer to pull together all the outputs of the PMS activities and ensure the **benefit/risk is still favourable** to the device(s) under evaluation.
- The PSUR is an interim activity during and after CE certification.
- Class I devices are required to prepare a PMS report per article 85. The classification under the MDR and not classification under the MDD is the deciding factor whether a PSUR is required.
- Legacy devices that are placed on the market under MDD/AIMDD after the date of application (26<sup>th</sup> May 2021) during the transitional period are required to produce a PSUR based upon the timelines of its classification under MDD/AIMDD.



	Class IIa	Class IIb	Class III
Frequency of PSUR? (MDR/MDD/AIMDD)	Must be produced at a minimum once every 2 years for <b>all Class Ila devices.</b>	Must be produced at a minimum once a year for <b>all Class IIb devices</b> .	Must be produced at a minimu∳n once a year for <b>all Class III devices</b> .
Upload to EUDAMED*? (MDR) *In the absence of EUDAMED the PSUR must be sent directly to the notified body. (MDCG 2021-1)	Only Class IIa Implantable devices will have PSUR uploaded to EUDAMED. PSUR not publicly visible in	Only Class IIb Implantable devices will have PSUR uploaded to EUDAMED PSUR not publicly visible in	All Class III will have PSUR Uploaded to Eudamed. PSUR not publicly visible in
	EUDAMED	EUDAMED.	EUDAMED.
Notified Body PSUR Evaluation?	<b>Class IIa non-implantable</b> completed as part of TF surveillance activities. PSUR Evaluation will be reported in Clinical Evaluation Assessment Report (CEAR).	<b>Class IIb non-implantable</b> completed as part of TF surveillance activities. PSUR Evaluation will be reported in Clinical Evaluation Assessment Report (CEAR).	All Class III completed annually and PSUR evaluation uploaded to EUDAMED. PSUR evaluation report is not publicly visible in EUDAMED.
	<b>Class IIa implantable</b> devices have PSUR evaluation report completed every 2 years and uploaded to EUDAMED.	<b>Class IIb implantable</b> devices have PSUR evaluation report completed every year and uploaded to EUDAMED.	
	PSUR evaluation report is not publicly visible in EUDAMED.	This includes Well Established technologies (WET) per Article 54	
		PSUR evaluation report is not publicly visible in EUDAMED.	Copyright © 2022 BSI. All rights reserved

# Article 86 (MDR)/Article 81 IVDR

#### Article 86(MDR) Article 81 (IVDR):

- Throughout the lifetime of the device concerned, that PSUR shall set out:
- (a) the conclusions of the benefit-risk determination;
- (b) the main findings of the PMCF/PMPF; and
- (c) the volume of sales of the device and an estimate evaluation of the size and other characteristics of the population using the device and, where practicable, the usage frequency of the device.

the conclusions of the benefit-risk determination;

# the main findings of the PMCF/PMPF;

the volume of sales of the device and an estimate evaluation of the size and other characteristics of the population using the device and, where practicable, the usage frequency of the device 6

### PSUR is the output of the PMS Plan

Article 86 - Class III, IIb, Ila (MDR): Article 81 - Class C&D (IVDR):

Manufacturers of class IIa, class IIb and class III devices/Class C & D shall prepare a periodic safety update report ('PSUR') for each device and where relevant for each category or group of devices summarising the results and conclusions of the analyses of the post-market surveillance data gathered as a result of the post-market surveillance plan referred to in Article 84(MDR) Article 79(IVDR) together with a rationale and description of any preventive and corrective actions taken. Article 84 (MDR)– PMS Plan: Article 79 (IVDR)– PMS Plan:

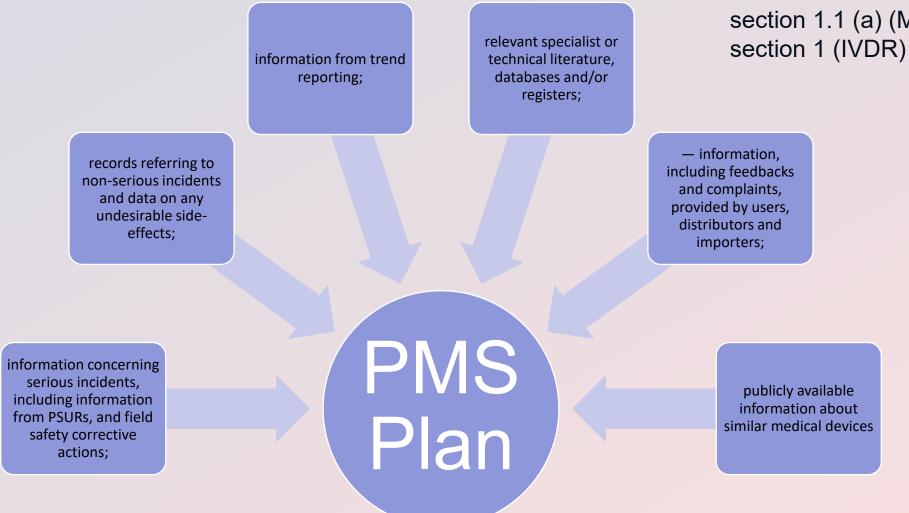
The post-market surveillance system referred to in Article 83 (MDR) /Article 78 (IVDR) shall be based on a post-market surveillance plan, <u>the requirements for which are set out in</u> <u>Section 1.1(MDR)/1 (IVDR) of Annex III.</u>

For devices other than custom-made devices, the post- market surveillance plan shall be part of the technical documentation specified in Annex II.

bsi.

7

# What activities should be included in a PMS Plan? Annex III 1.1 (MDR) / Annex III 1. (IVDR)



These are activities listed in section 1.1 (a) (MDR) and section 1 (IVDR)

bsi.

# Annex III & Article 83 (2) MDR / Article 78 (2) IVDR

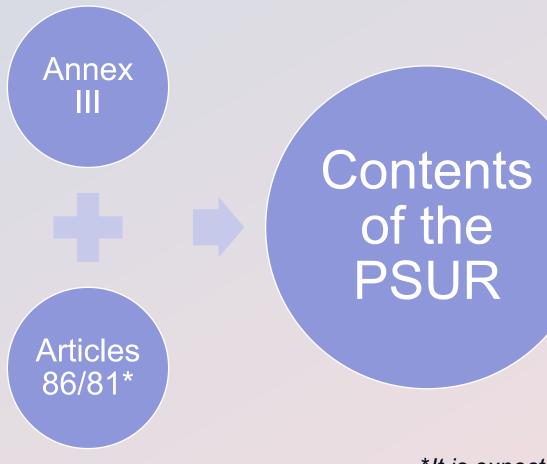
The technical documentation on post-market surveillance to be drawn up by the manufacturer in accordance with Articles 83 to 86 (MDR)/Articles 78 to 81 (IVDR) shall be presented in a <u>clear, organised, readily searchable and unambiguous</u> <u>manner</u> and shall include in particular the elements described in this Annex. (Annex III)





The post-market surveillance system shall be suited to <u>actively</u> <u>and systematically gathering, recording and analysing</u> relevant data on the quality, performance and safety of a device throughout its <u>entire lifetime</u>, and to drawing the necessary conclusions and to determining, implementing and monitoring any preventive and corrective actions.

# Contents of the PSUR (MDR/IVDR\*)



- Volume of Sales by region over time
- Estimated size of the patient population using the device over time.
- Characteristics of the population using the device over time
- Post-Market Surveillance : Vigilance and CAPA information
- Post-Market Surveillance: information including general/specific Post-Market Clinical/Performance Follow-up (PMCF/PMPF) information

\*It is expected that the IVDR guidance will follow the same requirements of MDCG 2022-21

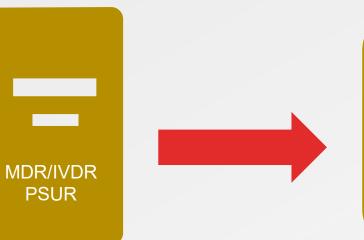
10

hsi

# MDD/AIMDD/IVD Device PSUR Vs MDR/IVDR Device PSUR

#### DO <u>NOT</u> SUBMIT THE PSUR FOR MDD/AIMDD/IVDD DEVICES TO THE NOTIFED BODY UNLESS SPECIFICALLY REQUESTED.





Article 86/81 of the MDR/IVDR requires the manufacturer to generate a PSUR for all class IIa, IIb, III/Class C&D devices.

The notified body will evaluate these PSURs but the process will be based on classification.



Copyright © 2022 BSI. All rights reserved

# Expected Contents of the PSUR

(MDCG 2022-21)

# MDCG 2022-21

Medical Devices Medical Device Coordination Group Document

MDCG 2022-21

#### MDCG 2022-21

GUIDANCE ON PERIODIC SAFETY UPDATE REPORT (PSUR) ACCORDING TO REGULATION (EU) 2017/745 (MDR)

December 2022

hci

- Released December 2022.
- Guidance is intended specially for manufacturers
- No notified body guidance.
- Provides information on
  - PSUR Content
  - Scope and Duration of PSUR
  - Grouping of Devices
  - PSUR preparation and issuance
  - Templates
- Specific IVDR PSUR guidance to follow. Task force to be set up in 2023.

Poll Question.

Does a manufacturer have to follow the PSUR template provided in MDCG 2022-21?

- Yes
- No
- It Depends



Poll Question.

Does a manufacturer have to follow the PSUR template provided in MDCG 2022-21?

- Yes (Please!)
- No
- It Depends

15

# Lets remember the wording in Annex III...

The technical documentation on post-market surveillance to be drawn up by the manufacturer in accordance with Articles 83 to 86 (MDR)/Articles 78 to 81 (IVDR) shall be presented in a <u>clear, organised, readily searchable and unambiguous</u> <u>manner</u> and shall include in particular the elements described in this Annex. (Annex III)



- It is essential manufacturers follow the template/format developed in MDCG 2022-21.
- Ensure that all section titles are presented in the PSUR, and when these sections are not applicable please provide a justification.



• Failure to follow the template and provide the information requested in the PSUR will result in the PSUR being rejected for evaluation and your certificate may be at risk.



• It is critical that you adequately explain in detail within the PSUR any anomalies along with any actions you may be taking to address these concerns.

It is essential that both notified bodies and manufacturers ensure that the PSUR is an efficient process that allows resource to be used for MDR applications .



# This is the minimum expected contents of a PSUR based on MDCG 2022-21

- Grouping Rationale
- Volume of Sales by region over time
- Estimated size of the patient population using the device over time.
- Characteristics of the population using the device over time
- Post-Market Surveillance : Vigilance and CAPA information
- Post-Market Surveillance: information including general Post-Market Clinical/Performance Follow-up (PMCF) information
- Summary of Findings and conclusions
- Actions taken by the manufacturer (If any -this may include updates to SSCP/SSP)

MDCG 2022-21 suggests for any absence of this information a justification should be provided.



17

# Grouping of Devices

Considerations for Grouping of Devices in PSUR



### Grouping of Devices – 1 Basic UDI

**One Basic-UDI** 

1 Basic UDI = Common Intended Purpose covering all sizes and variants

**Multiple Basic-UDI** 

The devices should be linked by a Common Intended Purpose or commonality in design. This should be justified within the PSUR for grouping.

bsi.

# What is not considered appropriate grouping?





The notified body is always required to demonstrate appropriate technical and clinical expertise are applied to the device under evaluation. Therefore from a practical perspective it is not feasible to include devices in a PSUR that have an unrelated common intended purpose or are a different design technology as this will require multiple reviewers to evaluate a single PSUR which will not allow us to meet the required timelines.



Copyright © 2022 BSI. All rights reserved

### **Grouping Devices – Leading Device**



- When multiple Basic –UDI are incorporated into the PSUR a leading device needs to be chosen to drive the timepoints for producing the PSUR.
- The *Leading Device should* be the highest risk Classification or the 'main therapeutic/diagnostic device'.
- For variants of the same classification in this example the first timepoint of the device placed on the certificate should be the leading device to ensure that the PSUR reporting time periods are met.



#### **Grouping Devices – Leading Device**



bsi

- When multiple Basic –UDI are incorporated into the PSUR a Leading Device needs to be chosen
- The Leading Device Should Be The Highest Risk
   Classification or the 'main device'

Accessory

 In this example the pacemaker is the leading device and the accessories although Class III are not the 'main device'

> Grouping accessories with the main device in the PSUR is an appropriate method to reflect the safety and performance of the overall system.

# Sales/Usage Information

**Considerations for Sales/Usage Information** 



# Sales/Usage Information

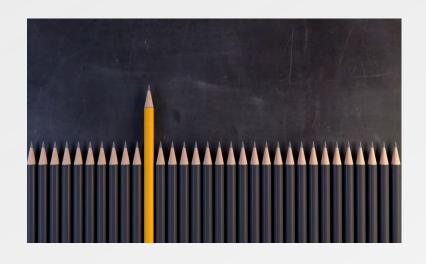


Volume of sales could be:

Actual Sales

hsi

- Units Shipped
- Units Implanted
- Or another *Suitable Method*
- Approximate numbers is not appropriate



- The method used should be consistent throughout the PSUR when evaluating PMS data.
- Data should be presented on a year-by-year comparison irrespective of classification. This allows for a comparative assessment to be made.



- Volume of Sales should distinguish between:
- Model numbers (UDI)
- Sizes
- Variants

### **Usage Information**

bsi

• Method of use should be justified and be acceptable.







Larger Lower Volume devices may choose to justify against usage and active installed base

# Geographical regions

*Volume of Sales* – Expectation that EU Data is presented separately to Worldwide Data.

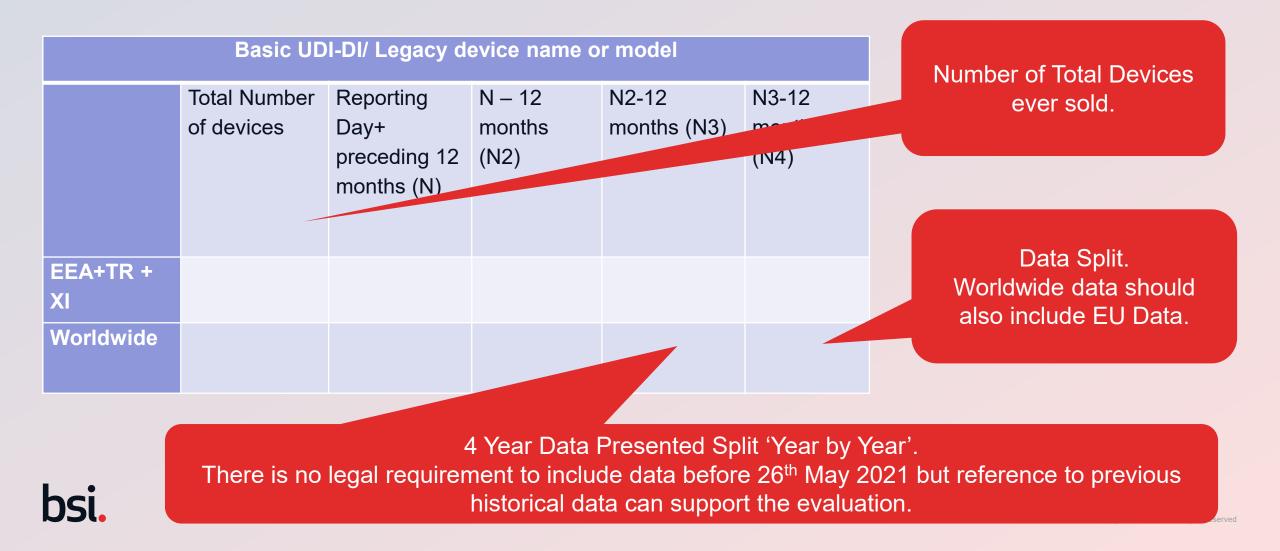
EU Sales Data – Should include EEA + TR + XI

- EEA European Economic Area
- TR Turkey
- XI Northern Ireland

Worldwide data also includes sales of EU.



# Example Table within Guidance MDCG 2022-21



# Characteristics of the Population Using the Device

Considerations for Characteristics of the population using the device.



### Discussion Points from Working Group...

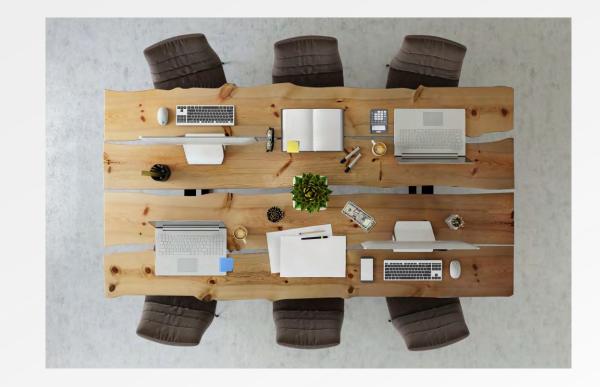
'Is the device being used as intended purpose?'

'Is there any off-label use of the device?'

*What are the sexes, ages, ethnic profiles of the individuals mainly using the device?* 

'This information could help a manufacturer to determine that their intended purpose or indication needs further consideration'

'Population could be users not necessarily patients'



### Collection of population data...



Certain devices may lend themselves to being able to collect patient population data from registries such as implantable devices or devices undergoing specific PMCF activities.



Other devices not be for a specific population and may not hold such detailed information about the use of the device. It is accepted in these circumstances that a justification may be acceptable.

# Considerations for Characteristics of population using the device

- Manufacturer may identify
  - The % or number of cases where the device has been used 'on-label'
  - The profile of patients or users exposed to the device
  - Most used patient group e.g. 95% use in over 65 females
  - Least common patient groups e.g. 3% of paediatric populations
  - Detailed information may be tabulated based on gender, age and indication
- <u>Note: This is a specific MDR requirement so a justification</u> should always be provided if no data is presented.







# Vigilance Data

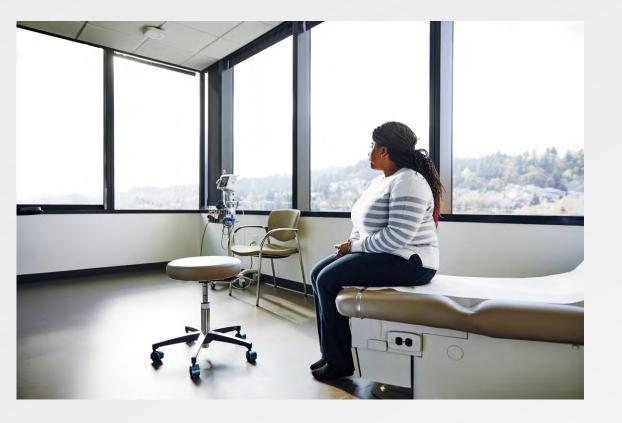
**Considerations for Vigilance Data** 





# **PSUR & Vigilance**

hsi



#### Expectation:

- Individual detailed vigilance reports are not to be provided within the PSUR although absolute reporting rates should be reported against EU & Worldwide Sales.
- Summary of reported vigilance should be provided indicating
  - Most reported vigilance episodes
  - Justification of levels of reported vigilance
  - Commonly frequent occurring Medical Device Problem
     (Annex A IMDRF)
  - Common Investigation Findings (Annex C IMDRF)
  - Health Impacts (Annex F IMDRF)
  - Investigation Conclusion (Annex D IMDRF)

33

# What should I be making clear in the PSUR in relation to Vigilance?

#### New Identified Risks



New risk identified that is not listed within the technical documentation of the device.

bsi

#### Trending or Emerging Risks



A significant trend of a specific serious event over time

What actions are you taking to address the vigilance issues?

# Preventive & Corrective Actions

**Considerations for Preventive and Corrective Actions** 



# Article 83 (4) Article 78 (4) & CAPAs

When in the course of the post-market surveillance, a need for Corrective Actions or Preventive Actions (CAPAs) as defined in Article 83(4) first sentence is identified, the manufacturer should implement the appropriate measures and inform the Competent Authorities concerned and, when applicable, the Notified Body.

MDCG 2022-21

#### Article 83 (4)(MDR) Article 78 (4) (IVDR):

If, in the course of the post-market surveillance, a <u>need for preventive or corrective action or both is identified</u>, the manufacturer shall implement the appropriate measures and <u>inform the competent authorities concerned and, where</u> <u>applicable, the notified body</u>. Where a serious incident is identified or a field safety corrective action is implemented, it shall be reported in accordance with Article 87/Article 82.



## Reporting of CAPAs in the PSUR



CAPAs under Article 83(4) are not limited to safety issues however it does not cover quality management system related CAPA's unless these could have a direct impact on product safety, performance or quality.

- Devices already placed on the EU market.
- Issues that might have a direct impact on product and that might impact product safety, performance or quality and,
- Evaluation of benefits and risks identified through post-market activities as described in Annex III, point 1.1 (a) of MDR.

A <u>summary of all the above Article 83(4) CAPAs</u> can be made available on request to the Competent Authorities either through the PSUR or through a specific report. However, all safety related CAPAs should be part of the PSUR (see section 2.2). (MDCG 2022-21)

## PMCF (Specific & General)

Considerations for PMCF (Specific & General)



## Main Findings of PMCF/PMPF – Article 86(MDR) /81 (IVDR)

Throughout the lifetime of the device concerned, that PSUR shall set out:

- (a) the conclusions of the benefit-risk determination;
- (b) the main findings of the PMCF/PMPF; and
- (a) the volume of sales of the device and an estimate evaluation of the size and other characteristics of the population using the device and, where practicable, the usage frequency of the device.

The PSUR is a 'standalone report'

It is expected the main conclusions of the PMCF are presented within the PSUR

### General Vs Specific PMCF/PMPF Activities.

#### **General PMCF/PMPF**

✓ Clinical Experience Gained
 ✓ Feedback from Users
 ✓ Screening of Literature
 ✓ Screening of 'other sources'

Annex XIV Part B (6.2 (a) ) (MDR) Annex XIII Part B (5.2 (a) )(IVDR)

#### **Specific PMCF/PMPF**

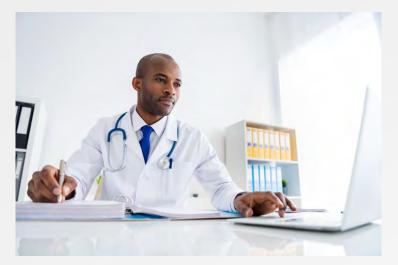
Evaluation of Suitable Registers
 PMCF/PMPF Studies

Annex XIV Part B (6.2 (a) ) (MDR) Annex XIII Part B (5.2 (b) )(IVDR)

### What is considered a 'main finding' ? (Not Exhaustive)

□ Conclusions of a completed Specific PMCF/PMPF Activity

- Identification of new risk from General/Specific PMCF/PMPF Activities
- □ Identification of usability concerns from PMCF /PMPF Activities
- □ Identification of under performance from PMCF /PMPF Activities
- PMCF/PMPF Enrolment Concerns
- □ Identification of Systematic Mis-use or Off-Label Use.
- Deviation of PMCF /PMPF Protocol



The PMCF/PMPF plan shall specify the methods and procedures for proactively collecting and evaluating clinical data with the aim of:

- (a) confirming the safety and performance of the device throughout its expected lifetime,
- (b) identifying previously unknown side-effects and monitoring the identified side-effects and contraindications,
- (c) identifying and analysing emergent risks on the basis of factual evidence,
- (d) ensuring the continued acceptability of the benefit-risk ratio referred to in Sections 1 and 9 of Annex I, and (e)(MDR) /Sections 1 and 8 of Chapter I of Annex I,(IVDR)
- (e) identifying possible systematic misuse or off-label use of the device, with a view to verifying that the intended purpose is correct.

Annex XIV Part B 6.1 (MDR) Annex XIII Part B 5.2 (IVDR)

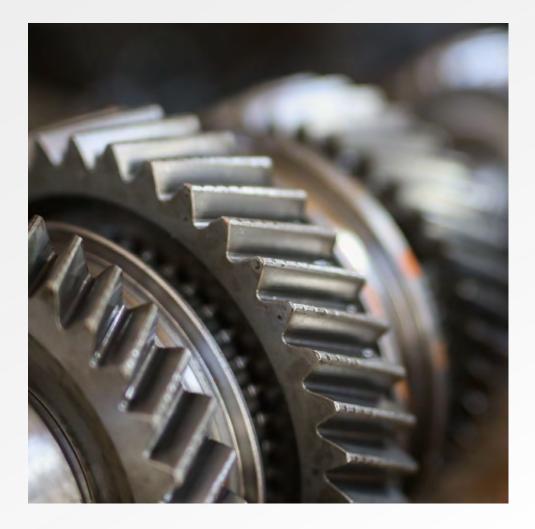


### Updates on PMCF Activity

- The PSUR serves as an opportunity to ensure manufacturers are committing to their PMCF obligations
- There should be some information on the progress of the PMCF Activity mentioned within the PSUR
  - Subject Enrolment
  - Site Enrolment

bsi.

- Timepoints of Data Collection
- Adherence to PMCF Protocol



## Overall Conclusions

**Considerations for Overall Conclusions** 



#### Overall conclusions from the analysis of the collected data

The manufacturer should outline any new or emerging risks identified or when common occurrences of poor performance or claimed benefits have not been achieved within the current reporting period. When there are new or emerging risks that have been identified, the manufacturer should consider any specific patient groups, device models, accessories used, geographical regions impacted, duration of risk etc. Specific information should be provided on the seriousness and the full potential clinical impact of these risks.

- The manufacturer may also describe any new benefits that have been identified from the reporting period.
- The manufacturer should formulate evidence-based conclusions to determine whether the benefit-risk profile of the device has changed.
- Finally, within the conclusion, the manufacturer should declare whether there has been an adverse impact on the benefit-risk profile of the device.

#### Actions taken by the manufacturer

- The manufacturer should describe any specific actions that have been taken to address any newly identified or emerging risks and occurrences of poor performance.
- The manufacturer should identify all actions initiated during the data collection period as described in Article 83 (3) (MDR)/ Article 78 (3) (IVDR).

Please ensure you describe **<u>fully</u>** any actions you are taking in relation to any concerns identified within your PSUR.

Failure to adequately describe the actions being taken may result in a technical documentation assessment to review the safety and performance of the device under evaluation.

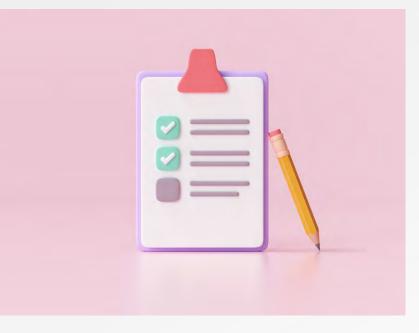


# PSUR and updating the SSCP

Poll Question.

Can I submit SSCP changes with my PSUR that are outside of the contents of the PSUR?

- Yes
- No
- It Depends!

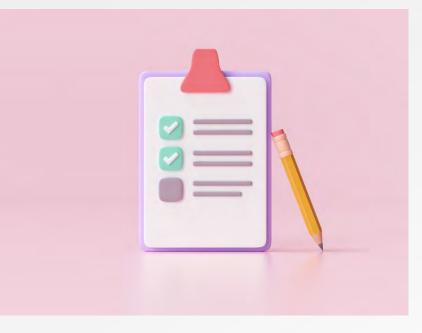




Poll Question.

Can I submit SSCP changes with my PSUR that are outside of the contents of the PSUR?

- Yes
- No
- It Depends!





#### **PSUR Evaluation and Updating the SSCP**

**PSUR** 

SSCP updates at time of PSUR evaluation must be limited to the content of the PSUR. SSCP updates that go beyond the content of the PSUR will require other technical documentation to be submitted (e.g. CER) and this then is <u>not</u> a PSUR evaluation but rather a technical documentation assessment.

This will require a change notification request for the validation of these SSCPs to be conducted outside of the PSUR evaluation or when possible they may be completed at another conformity assessment timepoint e.g. Renewal.

Administrative updates to the SSCP may be submitted at time of PSUR evaluation.

SSCP

51

## Please think carefully before updating your SSCP!

Article 61 (11)

For class III devices and implantable devices, the PMCF evaluation report and, *if indicated*, the summary of safety and clinical performance referred to in Article 32 shall be updated at least annually with such data.

- Remember the purpose of the SSCP To inform the Health Care Professional (and Patient) of the safety and clinical performance data held on the device.
- If new data suggests there is no change to the safety profile of the device or there is no impact to the performance of the device, then an update may not necessarily be required as the information within the SSCP still remains valid.

### Updating the SSCP

Not every update to an SSCP is required to be validated. You can still perform non-significant updates to the SSCP and wait until the next timepoint such as a renewal of your certificate to validate these updates.

e.g. additional clinical data that does not offer any new insights to safety or performance

hsi

Ensure your SOP is clear on what is a significant and nonsignificant update.

The SOP should be clear when significant updates are required to be sent to the notified body.

SSCP

# When should the SSCP be updated and validated outside of a design change or renewal?

Examples of significant updates that should be validated as part of PSUR evaluation.	Examples of non-significant updates that could be deferred to next conformity assessment for validation – e.g. Renewal, Design Change.
1. New Risk Identified.	1. New Clinical Data that does not impact the safety or performance of the device e.g. Outputs of literature data that does not impact the safety or performance of the device
2. Negative Change in Performance	2. Update and clarification on the text
3. Emerging Trends/Increase in Risk.	3. Changes in risk that are lower than those reported in the validated SSCP

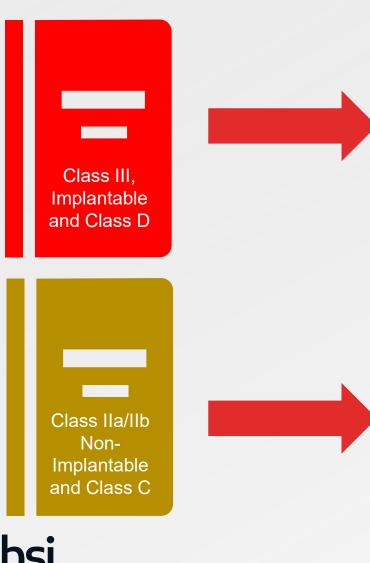
If the benefit/risk profile of the device remains unchanged then what advantage is validating the SSCP at the PSUR evaluation timepoint?

Remember the purpose of the SSCP – To inform the Health Care Professional (and Patient) of the safety and clinical performance data held on the device.

54

# The notified body process of evaluating the PSUR

## Will I receive a copy of the PSUR evaluation report?



As these devices require a specific PSUR evaluation report to be uploaded into EUDAMED and the notified body are required to evaluate every PSUR at the appropriate frequency.

The notified body is required to provide a copy of the PSUR evaluation report to the manufacturer. In the absence of EUDAMED this will be sent at the end of the evaluation.

For these devices PSURs will be evaluated as part of technical file sampling plans. As these PSUR evaluations do not need to be uploaded into Eudamed a separate evaluation report is **not** required.

The manufacturer will receive the CEAR/PEAR - This will contain the information on the PSUR.

## Right First Time. – Class III and Implantable Devices



Failure to submit a PSUR within 90 days <u>or</u> a PSUR that provides insufficient information not aligned to MDCG 2022-21 will result in a reminder request being sent by the notified body and a further 30 days to submit the PSUR. Failure to comply with result in the certificate being suspended and eventually cancelled.

PSUR is generated after required timepoint of data collection

\*These are timelines identified within the EUDAMED Playground

## What happens if there are issues with my PSUR? (Class III and Implantable)

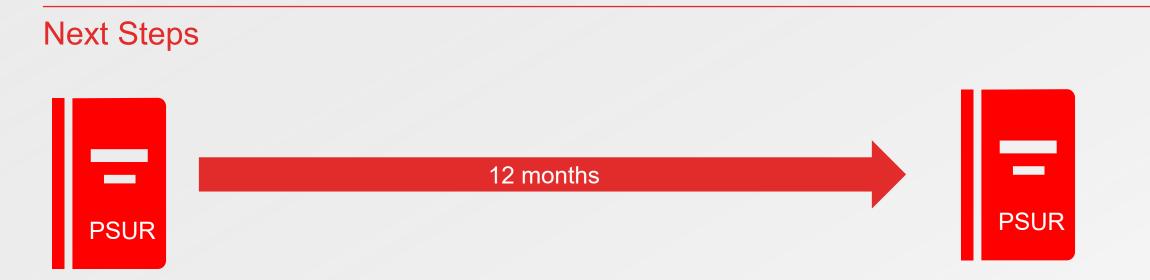
If the notified body can agree through the contents of the PSUR that the benefit/risk is not adversely impacted however, improvements could be made then the notified body will provide general feedback in the PSUR Evaluation that must be considered as part of your next PSUR Submission.

PSUR th PSUR e as docum

If the notified body does not agree through the contents of the PSUR that the benefit/risk is not adversely impacted then the PSUR evaluation concludes and a technical documentation assessment shall begin to specifically additional documentation and evaluate more widely the benefit/risk assessment.

**PSUR** 

**PSUR** 



To ensure efficiency in the PSUR evaluation process, and to ensure BSI can focus on MDR application work, BSI is unlikely to allow rounds of questions during the PSUR Evaluation so it is critical that you ensure that your PSUR is compliant to the template provided in MDCG 2022-21 and contains adequate explanations for the data within the PSUR to avoid unnecessary technical documentation assessments.

A client communication will follow in the coming weeks to confirm the evaluation process.

## BSI Electronic Client Portal and PSUR/SS(C)P



man	A. /5 - 21	Technologi	M. D. Ch.	Table 10
Home	Vigilance Incident	Technical	My Profile	Technical Support
	Reporting	Document Upload		

Vigilance Incident Reporting	Technical Document Upload	Technical Support
<ul><li>MIR</li><li>FSCA</li></ul>	<ul> <li>Initial submission</li> <li>Response to BSI reviewer</li> <li>SS(C)P &amp; PSUR Document</li> <li>Other</li> </ul>	To report your issues or any technical difficulty

## Accessing the portal

The BSI Electronic Client Portal database can be accessed via the following link: <u>https://medtech.bsigroup.com</u>

Enter your username and password to access the site.

If you do not already have a username and a password, register for a new account.

# bsi.

Username: \*

Password: \*

Keep me logged in

Log In

...making excellence a habit."

Welcome to BSI Electronic Client Portal

LOGIN FOR REGISTERED USERS:

User Name

If you forget your password click here

New User Please complete the one off registration process by clicking <u>here</u> If you have forgotten your password <u>click here</u>

Contact BSI | Help | Media centre

📢 United Kingdom

# Large organisation with multiple users

- Create one generic/ common account for your staff to access
- Request our Technical Support Team to create a group account

Alternative name and contact

Required to ensures that BSI can always contact someone if the main account holder is unavailable NOTE

Access is provided to the whole portal (i.e., both Vigilance Incident Reporting and Technical Document Upload), not to a specific area

ne	Vigilance Incid Reporting	ent	Technical Document Upload	My Profile	Technical Support
Uploaded Do	Add New				
Upload	New Document	S			It is important to choose the correct certificate number.
					concercentineate number-
Choosing co documents		ect the S	cheme Manager to who	om the email is sent to no	tify of
		ect the S	cheme Manager to who	om the email is sent to no	tify of
documents	uploaded uments submitted m				tify of or an initial approval, substantial change o
documents All doc renews	uploaded uments submitted m			application, whether f	
documents All doc renews Certific	uploaded uments submitted m al. cate Number *	nust be	related to a single a	application, whether f	
documents All doc renews Certific	uploaded uments submitted m al.	ust be CE	related to a single a	application, whether f	
documents All doc renews Certific Add	uploaded uments submitted m al. cate Number *	CE CE MD SR	related to a single a	application, whether f	
documents All doc renews Certific Add	uploaded ruments submitted m al. cate Number * <b>Document(s)</b>	CE CE MD SR MDR	related to a single a	application, whether f	
documents All doc renew. Certific Add Maximu	uploaded ruments submitted m al. cate Number * <b>Document(s)</b>	CE CE MD SR	related to a single a	application, whether f	

Add new

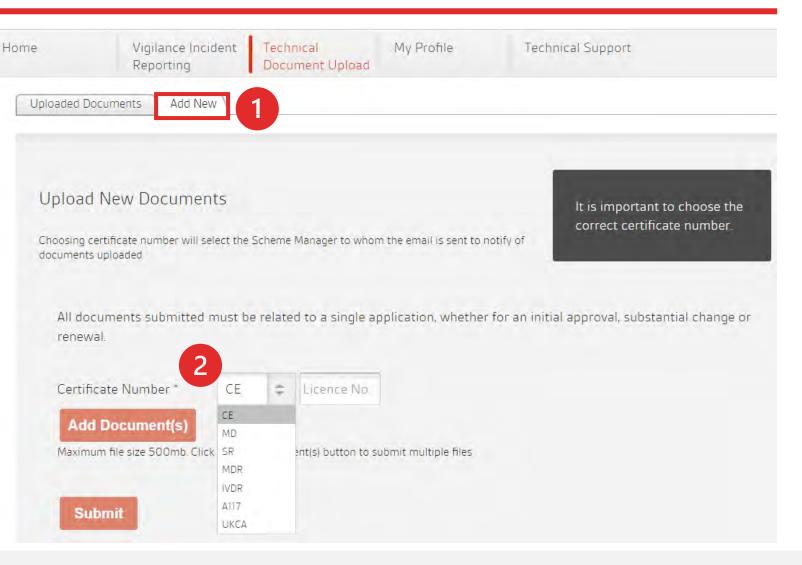
2 Enter your certificate number, selecting the correct prefix

#### **Certificate prefix**

• MDR/IVDR for Regulations

#### What certificate to enter

Devices covered by a product certificate and a quality based one: enter the Product Certificate only





Download guidance on document upload, if needed

#### **Important!**

Enter the correct certificate number, since the portal will send an automatic notification to the Scheme Manager once you have uploaded your documents

ne	Vigilance Incident Reporting	Technical Document Upload	My Profile	Technical Support
Uploaded D	Documents Add New			
Choosing	d New Documents certificate number will select the	Scheme Manager to whor	n the email is sent to r	3 <u>Click here</u> for further instructions/guidance on Document Upload
		single submission. Ple	ease refer to the Us	er Guide for guidance on document upload
	mportant to select the corr e document(s) uploaded	ect certificate number(	s) so that the appro	opriate Scheme Manager(s) will be notified
Certif	ficate Number * ME	DR 🗢 XXXXXX	Scheme M	lanager's name

4 Purpose of submission

#### SS(C)P & PSUR Document

Use when sending SS(C)P and/or PSUR documents.

• PSUR

Unvalidated SS(C)P

Translated SS(C)P

#### **DO NOT** submit translations of

SS(C)P documents until BSI sends notification that uploads are starting to EUDAMED

me	Vigilance Incide Reporting	nt Technical Document Upload	My Profile	Technical Support
Uploaded Doo	cuments Add New			
		; t the Scheme Manager to whor	n the email is sent to	<u>Click here</u> for further instructions/guidance on notify of Document Upload
All docu	uments should relate	to a single submission. Ple Initial Submission - Complete	ase refer to the U	lser Guide for guidance on document upload
	portant to select the locument(s) uploade	Initial Submission - Partial		ropriate Scheme Manager(s) will be notified
Certific	ate Number *	SS(C)P & PSUR Document Other		
Purpos	e of the submission	Initial Submission - Comp	lete 😄	
Basic U	IDI_DI Number:	Basic UDI_DI Number	x	
		Add Basic UDI_DI		



Upload New Documents

Choosing certificate number will select the Scheme Manager to whom the email is sent to notify of documents uploaded

<u>Click here</u> for further instructions/guidance on Document Upload

All documents should relate to a single submission. Please refer to the User Guide for guidance on document upload

It is important to select the correct certificate number(s) so that the appropriate Scheme Manager(s) will be notified of the document(s) uploaded





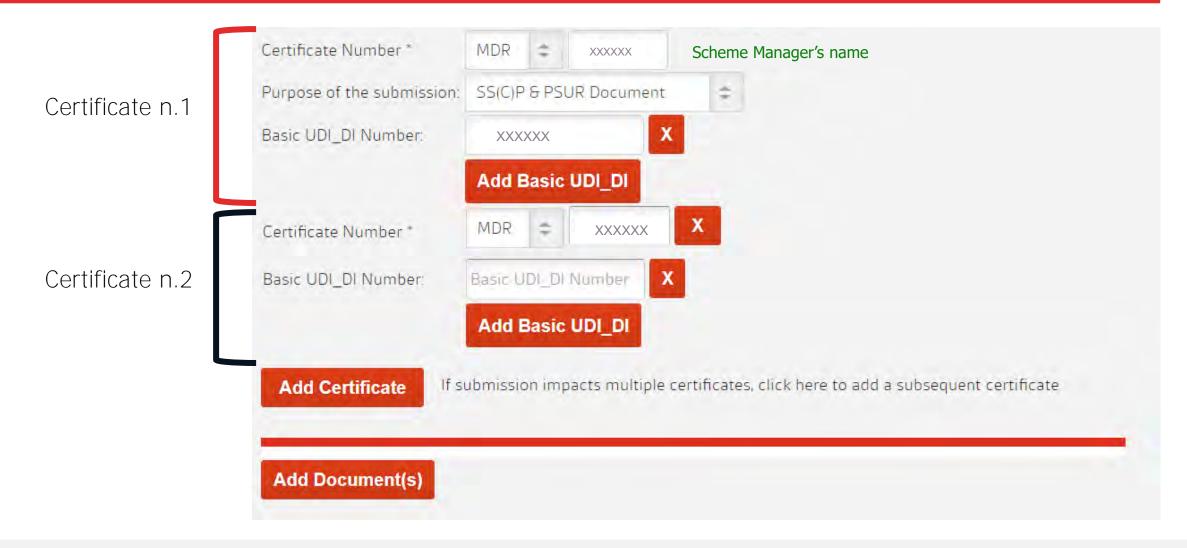
Add multiple certificates, if applicable (max 15)

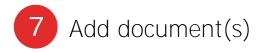
#### **Multiple certificates**

Only if the document uploaded is common to all the certificates and Basic UDI-DIs entered

### Upload New Documents Choosing certificate number will select the Scheme Manager to whom the email is sent to notify of documents uploaded All documents should relate to a single submission. Please refer to the User Guide for guidance on document upload It is important to select the correct certificate number(s) so that the appropriate Scheme Manager(s) will be notified of the document(s) uploaded

Purpose of the submission:	SS(C)P & PSUR Document	÷	
Basic UDI_DI Number:	Basic UDI_DI Number X		
	Add Basic UDI_DI		
Add Certificate If s	ubmission impacts multiple co	ertificates, click here to add a subsequent certif	icate





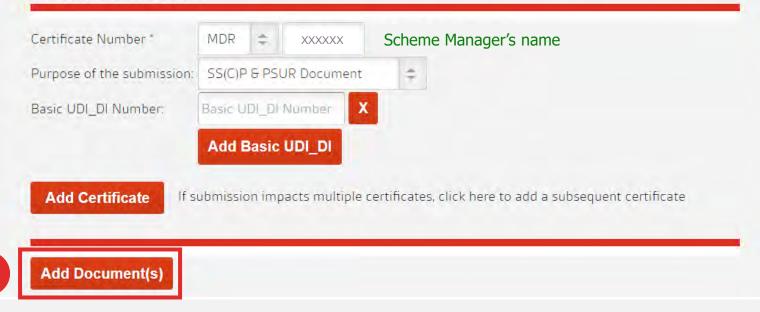
Upload New Documents

Choosing certificate number will select the Scheme Manager to whom the email is sent to notify of documents uploaded

<u>Click here</u> for further instructions/guidance on Document Upload

All documents should relate to a single submission. Please refer to the User Guide for guidance on document upload

It is important to select the correct certificate number(s) so that the appropriate Scheme Manager(s) will be notified of the document(s) uploaded





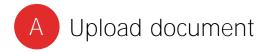


SS(C)P & PSUR Upload		0
Select a document type:	Please Select	
	Please Select	
Cancel	SSCP SSP PSUR	

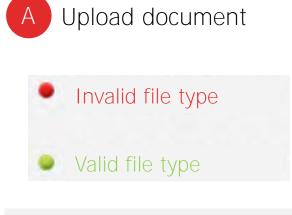
Copyright © 2022 BSI. All rights reserved

72





	1.1		
Select a document type: SSCP	÷		
			-
Select a document			
		_	
Submission Type	Please Select	\$	*
Manufacturer Name:	Please Select		*
Manufacturer's SRN number:	Pre-certification		*
EU Authorised Representative if manufacturer is outside EU	Post-certification		-
Manufacturar's master (English) CE(C)D reference number			
vanuracturers master (English) 55(C)P reference number			
Manufacturer's master (English) SS(C)P reference number Manufacturer's master (English) SS(C)P revision number Manufacturer's master English SS(C)P document date issued:		Ē	



### Max upload size

The maximum individual file upload size is 500mb

SS(C)P & P	SUR Upload			
Select a (				
SS(C)P & PSUR	Upload			_
Select a docu	ument type:	SSCP	-	
	SSCP202201_1.pdf	Remove		-
			1	

Select the "Submission Type"

#### **Pre-certification**

English language or non-English language SS(C)P **before** the certificate is issued

#### **Post-certification**

English language or non-English language SS(C)P **after** the certificate is issued

Select a document type: SSCP	\$		
Select a document			
Submission Type	Please Select	-	*
Manufacturer Name:	Please Select		*
Manufacturer's SRN number:	Pre-certification		*
EU Authorised Representative if manufacturer is outside EU	Post-certification		-
Manufacturer's master (English) SS(C)P reference number			
Manufacturer's master (English) SS(C)P reference number Manufacturer's master (English) SS(C)P revision number			
		Ē	

# bsi.

В



Provide information:Manufacturer Name

- Manufacturer's SRN number
- EU Representative, if applicable

*			
Please Select	\$	*	
		*	
		*	
	I	I	
Bulgarian (BG)	4		
			_
	Please Select	Please Select	Please Select

Provide information on Master (English) SS(C)P:

- Reference number
- Revision number
- Document date issued

#### **Reference number**

Same reference for the English version (the master version) and other language translations

#### Example

3 SS(C)P documents (1 in English version, 1 in Italian and 1 in Spanish): all 3 documents will have the same reference number

elect a document type: SSCP	4		
Select a document			
ubmission Type	Please Select	÷	*
lanufacturer Name:			*
Ianufacturer's SRN number:			*
U Authorised Representative if manufacturer is outside EU			
lanufacturer's master (English) SS(C)P reference number			
lanufacturer's master (English) SS(C)P revision number	1		
lanufacturer's master English SS(C)P document date issued		E	I
	Bulgarian (BG)	\$	

D

Provide information on Master (English) SS(C)P:

- Reference number
- Revision number
- Document date issued

#### **Revision number**

Same revision number for the English version (the master version) and other language translations

#### Example

3 SS(C)P documents (1 in English version, 1 in Italian and 1 in Spanish): all 3 documents will have the same revision number

elect a document type: SSCP	\$		
Select a document			
ubmission Type	Please Select	÷	*
lanufacturer Name:			*
lanufacturer's SRN number:			*
U Authorised Representative if manufacturer is outside EU			
1anufacturer's master (English) SS(C)P reference number			
lanufacturer's master (English) SS(C)P revision number			
lanufacturer's master English SS(C)P document date issued:		Œ	
S(C)P document language	Bulgarian (BG)	÷	

D



Provide information on Master (English) SS(C)P:

- Reference number
- Revision number
- Document date issued

#### **Document date issued**

Date when the English version of the SS(C)P (the master version) has been issued

and the second second second	CCCD.				
elect a document type:	SSCP	÷			
Select a document					
ubmission Type		Please Select		*	
Ianufacturer Name:				*	
Ianufacturer's SRN number:				*	
U Authorised Representative if manufa	acturer is outside EU				
Aanufacturer's master (English) SS(C)P	reference number				
Ianufacturer's master (English) SS(C)P	revision number				
/lanufacturer's master English SS(C)P d	ocument date issued:		I		
S(C)P document language		Bulgarian (BG)			
			-		

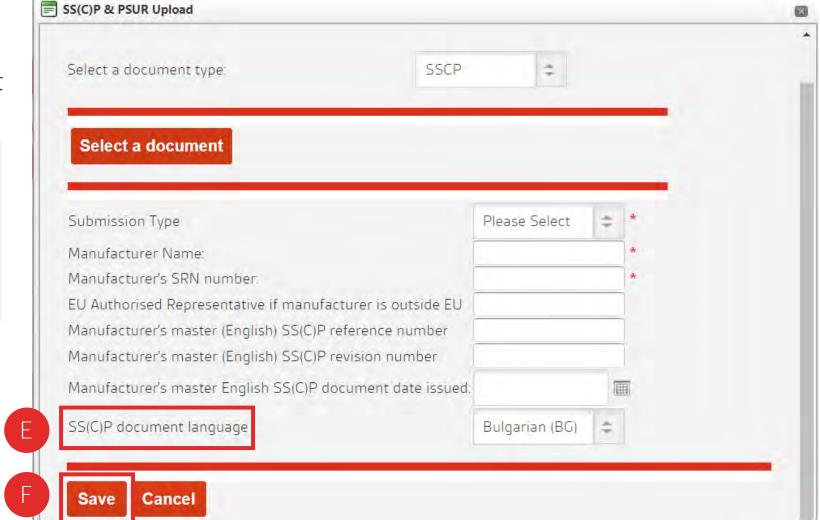
80

Select the SS(C)P document language

### SS(C)P document language

**DO NOT** submit translations of SS(C)P documents until BSI sends notification that uploads are starting to EUDAMED

F Save





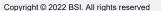
#### **Scheme Manager notified**

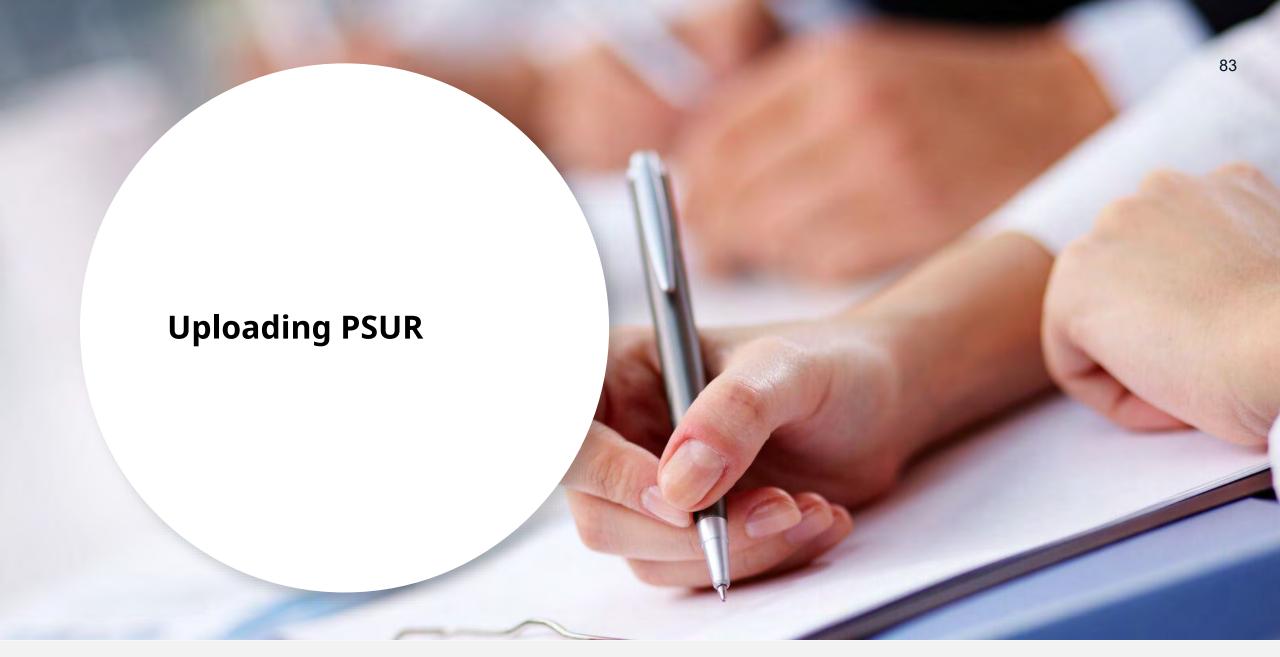
Uploading SS(C)P

Automatic notification to your Scheme Manager

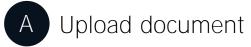
1				_		Page 1 of 1, items 1 to 1
SSCP	SSCP202201_1	XXXXXXXXX	XXXXXXXXXX	Pre- certification	SSCP202201	2022-07-13
Document Type	Document Name	Manufacturer's Name	Manufacturer's SRN Number	Submission Type	Reference Number	master English SS(C)P document date issued











SS(C)P & PSUR Upload		
Select a document type:	PSUR	+
Select a document		
Manufacturer Name:		*
Manufacturer's SRN number: EU Authorised Representative if manufacturer	is outside EU	
Manufacturer's PSUR reference number Manufacturer's PSUR revision number		
Manufacturer's PSUR document date issued:		
Does this PSUR cover Class D, Class III or Impl	antable devices? Yes	0
Does this PSUR cover Class D, Class III or Impla	antable devices? Yes	•





Provide information:Manufacturer Name

- Manufacturer's SRN number
- EU Representative, if applicable

5S(C)P & PSUR Upload					
Select a document type:	PSUR		•		
Select a document					
Manufacturer Name: Manufacturer's SRN number:				*	
EU Authorised Representative if manufa	cturer is outside EU				
Manufacturer's PSUR reference number					
Manufacturer's PSUR revision number					
Manufacturer's PSUR document date iss	sued:				
Does this PSUR cover Class D, Class III o	or Implantable devices?	Yes	۰		
		-			
Save Cancel					

### • Uploading PSUR

#### Provide information on Manufacturer's PSUR:

- Reference number
- Revision number
- Document date issued
- If it covers class D/III or implantable devices

Save

С

PSUR	0	
		*
		*
de EU		-
		III
devices? Yes		
	de EU devices? Yes	



#### **Scheme Manager notified**

Uploading PSUR

Automatic notification to your Scheme Manager

1						Page 1 of 1, items 1 i	to 1 of
PSUR	PSUR202201_1	XXXXXXXXX	XXXXXXXXXX		PSUR202201	2022-07-12	X
Document Type	Document Name	Manufacturer's Name	Manufacturer's SRN Number	Submission Type	Reference Number	Manufacturer's PSUR document date issued	



		Technical Document Upload	My Profile	Technical Support		
Uploaded Documen	ts Add New					😂 Refres
Submitted On	Certficate Number	Scheme Manager	Docu	ment Name	Document Size(MB)	Status
23/05/2022 22:18:11	XXXXXX	XXXXXX	Tech	n-001xx Part A.docx	10 MB	Complete
17/02/2022 21:38:0	7 XXXXXX	XXXXXXX	Doc	ument 123	10 MB	Complete

#### "Uploaded documents" tab

**Record of documents** uploaded from your account

### • Uploading SS(C)P and PSUR at the same time

### **One submission**

You can submit PSUR and SS(C)P documents at the same time, **against the same Certificate(s) and Basic UDI-DI(s)** 

Single submission can include both PSUR and SS(C)P, selecting both the documents via "Add Documents"

	e Number *	MDR 🌩	XXXXXX	Scheme Mai	nayer s i	lante		
Purpose o	of the submission:	SS(C)P & PSU	JR Document	+				
Basic UDI	_DI Number:	Basic UDI_D)	Number X					
		Add Basic	UDI_DI					
Add C	ortificato If s	ubmission imp	acts multiple ce	ortificatos clic	k here to a	add a subsequer		
Add Co	ertificate		acts multiple ce	ertificates, ciic	K Here to a	iou a subsequei	it certificate	
Add Do	ocument(s)							
Add Do	ocument(s)							
Add Do	ocument(s)							
Document	Document Name	Manufacturer's Name	Manufacturer's SRN Number	The second se	Reference Number	Manufacturer's PSUR document date issued	Manufacturer's master English SS(C)P document date issued	
Document Type	Document					PSUR document	master English SS(C)P document	
Add Do Document Type SSCP PSUR	Document Name	Name	SRN Number	Туре	Number	PSUR document	master English SS(C)P document date issued	

Submit

If, during our evaluation process of your PSUR and/or SSCP, you wish to submit any updated revisions, please DO NOT submit through the portal.

Contact your Scheme Manager as we will need to confirm if the review has commenced and whether it is still possible to submit any updates at the point of the assessment.



### **One Slide Reminder**



- Do <u>NOT</u> send MDD/AIMDD/IVDD PSURs for to BSI unless specifically requested.
- Please follow the template/minimum content provided in MDCG 2022-21 when producing your PSUR.
- Ensure you adequately explain all actions taken to address any anomalies within the PSUR.
- Only submit an SSCP for validation with your PSUR if the contents of the SSCP need updating based on the data from the PSUR.
- If you wish to resubmit an SSCP/PSUR during an evaluation please speak with your scheme manager first before submitting as we will need to check the stage of the review.



# Questions...

92



# End slide