

# ISO 41001 Facility Management System

Minimize costs, gain a competitive edge  
and drive value across global facilities



As organizations focus on delivering a sustainable workplace that responds to evolving technologies and user needs, facility management (FM) has an important role to play.

As one of the fastest growing professional and operational disciplines globally, organizations require a consistent FM approach across locations, sites and facilities - one that supports in-house delivery and provides procurement teams a benchmark to measure competency and maturity of FM providers in a global market. That's where ISO 41001 can help.

## What are the benefits of ISO 41001?

ISO 41001 is the international standard for a Facility Management system. It provides a framework to develop, implement and maintain effective facilities management across different sectors worldwide.

It helps you recognize the scope of your responsibilities and create a management structure, with appropriate resources to fulfil the needs of your stakeholder.

### Strategic importance

ISO 41001 raises the profile of facility management as a profession and recognizes the value it delivers as part of your organizations strategic direction.

As FM moves towards integrated facility management, the services you provide need to align with the organizational strategy and objectives. It's not just about delivering a service; you also need to manage the life cost and usability of assets, services and obligations to workspace users, and control the environmental impacts of your operations.

### Global consistency

In response to the growing demand for scalable FM services, FM providers have started to increase capability on a global scale. And with increasing usage in an international arena, consistency is key. That's where ISO 41001 delivers.

It provides you with common principles, concepts and terms including the assessment and measurement of performance to demonstrate competence of providers and give confidence to users.

### Service and asset value

ISO 41001 provides a systematic approach, which requires you to continually review your service delivery and assets to ensure effective operations, minimize unnecessary cost and derive tangible value for business.

### An integrated approach

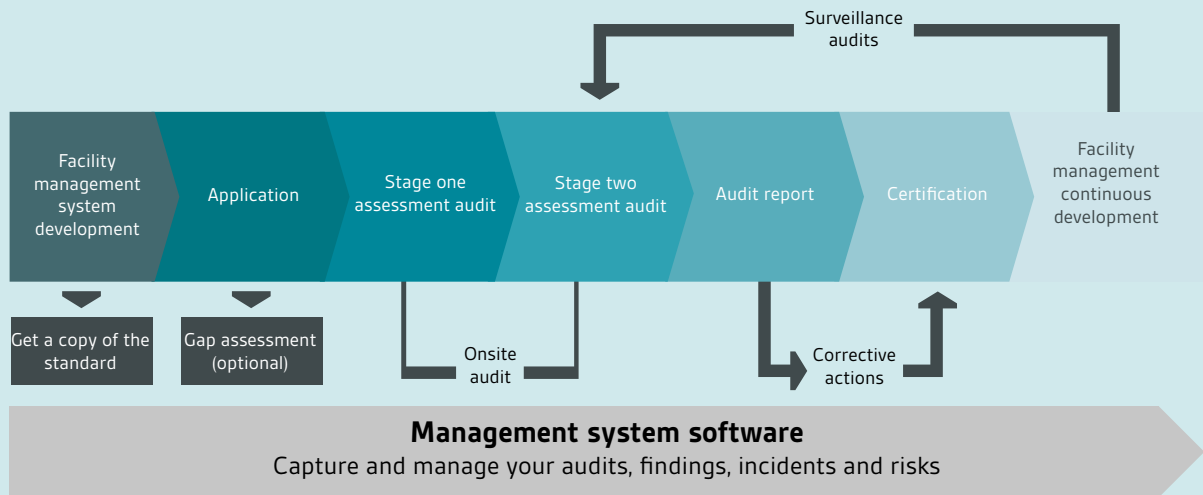
ISO 41001 is based on the ISO high level structure (HLS) that brings a common framework to all management systems. Aligning different management system standards brings greater efficiency and effectiveness. That's why ISO 41001 is commonly integrated with quality management ISO 9001, asset management ISO 55001 and environment management ISO 14001.

**At BSI, we have the experience, the experts and the support services to help you get the most from ISO 41001**



# ISO 41001 certification journey

Whether you're new to facility management, or looking to enhance an existing system, certification to ISO 41001 can give you the competitive edge. It demonstrates you have a robust facility management system that aligns with business strategies and is continually reviewed and improved. No matter where you are in your journey, our team are on hand to support.



## Facility management training courses

**Get the skills to maximize ISO 41001 for your organization.**

Our training courses will help you understand the ISO 41001 standard and the agreed terms and definitions. You can build on this knowledge to learn how to implement or audit a facility management system so it delivers value for your organization.

Our courses include:

- ISO 41001 Requirements training – one day introduction
- ISO 41001 Implementation training – two day implementation techniques
- ISO 41001 Internal Auditor training – two day audit skills
- ISO 41001 Lead Auditor training – two day advanced audit skills

Our courses use high-impact, accelerated learning approach proven to enhance knowledge retention and skill application.



## Why BSI?



For over a century BSI has championed what good looks like and driven best practice in organizations around the world.

As the secretariat of the ISO committee for facility management standards, we've been at the forefront of ISO 41001 throughout its development. That's why we're best placed to help you understand the standard.

From construction products to asset lifecycle management, we're leading the way in the built environment sector, innovating and collaborating with our clients to build a safer more resilient tomorrow – one that protects our buildings, assets, the environment and most importantly our people.

**Find out more**

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