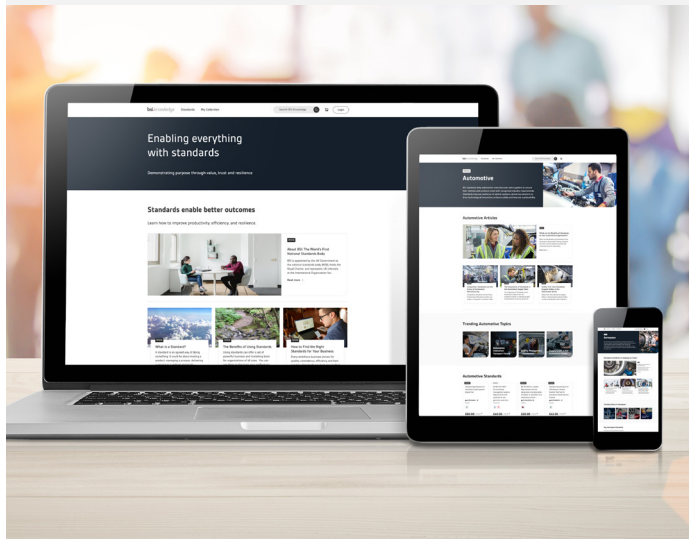


What is BSI Knowledge?

BSI Knowledge is the new home for standards and best practice where you can purchase, access and manage your standards, as well as catch up on all the latest insights and information on changes to standards. Easy to use and search, the platform has been designed to give you all the resources you need all in one place so that your knowledge of best practice is always accurate and up to date.



1 Who is BSI Knowledge for?

Whether you are completely new to the world of standards or a long-time BSI member, whether you represent a small business or a large corporation, BSI Knowledge has the resources and flexibility you need to maximise the full value of standards in your organization. We support stakeholders at all levels in all sorts of roles, from CEOs to risk managers, process engineers, quality managers and beyond.

2 What's new with BSI Knowledge for existing BSI Shop users?

If you have previous experience using BSI Shop, many elements of the new **BSI Knowledge** platform will feel familiar. However, you will now be able to benefit from a raft of new features and additional content. Allowing you to view and manage all your documents in one place, and offering new intuitive search functions, BSI Knowledge will save your organization valuable time. New subscription options offer more flexibility, value and control. Meanwhile, automated updates can help to keep your teams up to speed with the latest publications and compliance demands.

3 What can I expect from BSI Knowledge?

A continually developing platform, BSI Knowledge has been created to evolve alongside the needs of your business, the demands of your sector and the opportunities created by new technologies. This dynamic system will help you make the most of the latest best practice approaches and make it easier to remain industry compliant. With BSI Knowledge, the introduction of additional functionality, such as features that will bring you closer to the development of new standards, will help to make sure your business is set for the future.





4 Why choose BSI Knowledge?

BSI Knowledge makes it easier for your organization to purchase, access and manage its standards. Simple to use, flexible and compatible with any device, our quick, responsive platform will save you time as well as providing more control over the way you invest in and implement your chosen standards. As a single source of knowledge tailored to your needs, it will help embed best practice across your organization. Notifications and clear document version control help keep you up to speed with the latest best practice approaches so that you can continue to improve your products, processes and the performance of your people.

5 How does BSI Knowledge help me manage my standards?

[BSI Knowledge](#) is an online platform that puts all of your organization's standards and best practice resources in one place. Intuitive, self-serve functionality helps you manage user access, downloads, and subscriptions, as well as providing tracking and notification tools to let you know about relevant updates and publications. We can also provide tailored packages according to your business needs that deliver improved value.

6 How does BSI Knowledge help me manage my compliance needs?

Access to BSI's standards catalogue through BSI Knowledge can help with your compliance requirements. Our online platform puts control in your hands, not only through having access to the latest standards but also by allowing you to compare document versions, track updates and activity, as well as set up automated notifications for your teams.

7 What are the benefits of a subscription on BSI Knowledge?

A subscription on BSI Knowledge brings added functionality and value to your organization's use of standards. With greater control over user access and more advanced visibility of the standards you are utilizing, you will be able to achieve a more coherent, collaborative and effective approach to best practice. What's more, we work with you to deliver a customized package of standards that best meets your operational challenges and objectives. While BSI Knowledge is simple to navigate and manage independently, our subscription service also provides support from a dedicated BSI account manager to help you make sure you get the most out of your investment.



8 How can the BSI Knowledge offering be tailored to my organization?

BSI Knowledge has been built around you. Based on extensive research and feedback, we have developed a platform that is flexible enough to meet the needs of any organization and responsive enough to scale with you as you grow. Intuitive search tools make it quick and easy to find the most relevant resources, while control over user access, notifications, documents and more makes managing your resources efficient and hassle free. We can work with you to deliver bespoke packages or modules of standards that will offer the most value for your organization. Plus, with updates to content and functionality being made all the time, you can be sure that you are always set for the future.

9 What kind of support is available with BSI Knowledge?

BSI Knowledge provides a comprehensive, searchable catalogue of British, European and International standards to support your organization in improving products, processes and performance. But there is so much more to it than just standards. With BSI Knowledge you also have access to an ever-expanding catalogue of insights and guidance on how best practice can be attained. Subscribers to the platform benefit from the support of a dedicated BSI account manager, as well as tailored packages of standards that serve your unique objectives.

10 How do I get more help?

Our Customer Experience team is on-hand via email and phone to answer any questions.

More details can be found here – [Help & Support](#)

